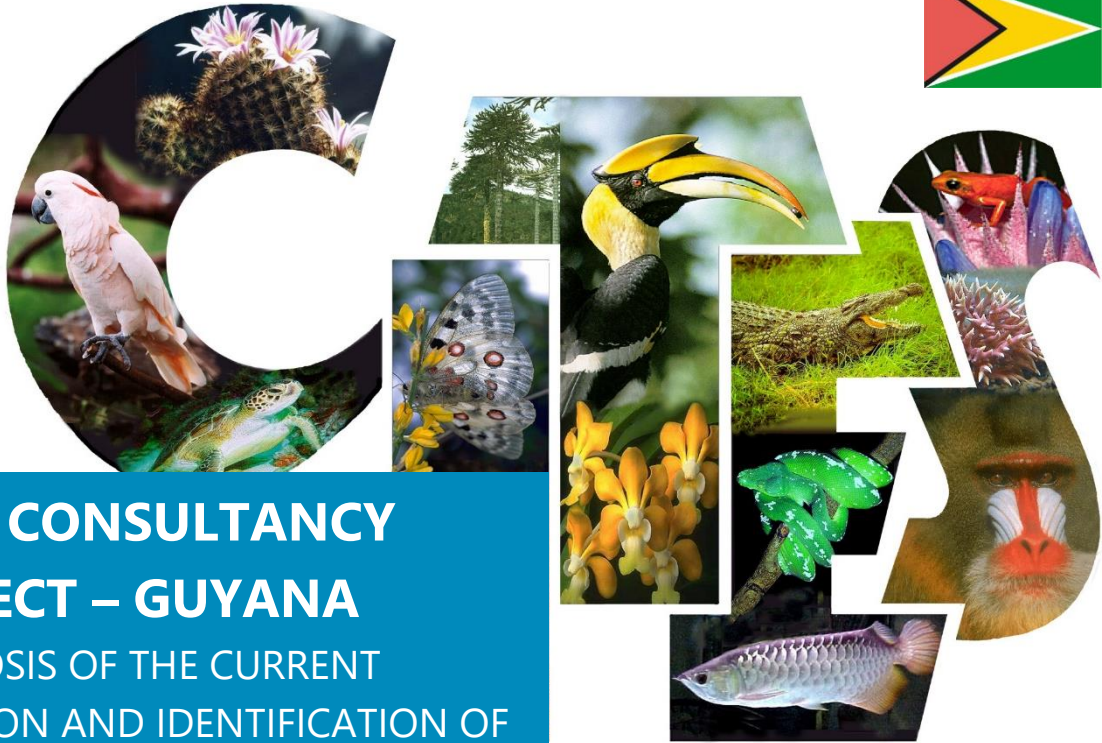


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**BUILT FOR
GOVERNMENT**



CITES CONSULTANCY PROJECT – GUYANA

DIAGNOSIS OF THE CURRENT
SITUATION AND IDENTIFICATION OF
REQUIREMENTS FOR THE
DEVELOPMENT OF AN ELECTRONIC
CITES PERMITTING SOLUTION

Guyana's location in the Amazon rainforest contributes to its rich biodiversity and important role in combatting global climate change. As part of the regional Bioamazon Project, the Guyana Wildlife Conservation and Management Commission (GWCMC), with support from the Amazon Cooperation Treaty Organization (ACTO) and funding from the Germany development bank (KfW), aimed to strengthen CITES enforcement together with cBrain by analyzing its existing, and recommending streamlined digital processes for an improved future digital CITES solution.

CUSTOMER PROFILE

Customer Name

Guyana Wildlife Conservation and Management Commission (GWCMC) in Guyana

Sector

Government – Implementing Authority for National CITES Permits

Services provided

Documentation of current CITES processes.

Recommendation of streamlined, digital workflows for improved CITES management.

Key analyses to procure a modern CITES software solution, incl. functional requirements, system architecture, market research, and a work plan for implementation.

Date of completion

March 2021

THE CHALLENGE

The Guyana Wildlife Conservation and Management Commission (GWCMC) has been working with a rather manual process involving multiple steps on different online and offline platforms and sources, managing different types of CITES permits and processes at the same time. That is why the GWCMC was looking to analyze and streamline their current workflows with the long-term goal of creating the basis for the implementation of their future digital CITES solution in Guyana. Until now, users had to use different channels: Outlook, shared drives, and Excel spreadsheets to manage the process of issuing CITES permits at the GWCMC. Another challenge is to keep track and re-allocate individual quota and extra quota to registered CITES exporters and importers. The CITES processes involve several different external and internal authorities (Forestry Commission, Guyana Livestock Development Authority (GLDA), Customs (ASYCUDA), and many more).

THE PROJECT

cBrain provided a comprehensive project package, including:

- Discovery workshops and documentation of as-is CITES business process
- Recommended improvements to as-is process
- Stakeholder matrix
- Proposal of software and hardware architecture
- Functional requirements
- Gap analysis between as-is and to-be solution
- Map of overall information flows and permit process
- Selection criteria for choosing software vendor
- Evaluation of alternative software solutions
- Work plan for system development

THE BENEFITS

The Guyana CITES consultancy project resulted in:

- The creation of a basis for procurement of a new CITES solution that incorporates CITES regulations, best practices for electronic permitting systems, as well as government process automation and compliance to international regulations.
- A proposal of processes and technologies to combat illegal trade of endangered species in a more transparent, controllable, and efficient way.
- A starting point for a new CITES software system to improve staff productivity, transparency and visibility of species quotas, and conservation outcomes.
- The prospect of easing the future CITES workflow, saving time and providing a management overview of progress, status of cases, quotas, etc. Reduced complexity for caseworkers to ensure a good overview per case.
- Integration and incorporation of multiple external and internal stakeholders and systems involved in the CITES workflow via self-service sites and integrations.