Functionality

cBrain has enabled the implementation of OECD-based legislations and regulations by implementing an end-to-end solution, which includes the **F2 Standard platform**, combined with the following set of specific functionalities:

Self-service web forms, to allow independent, guided, and transparent submission of information from companies or entities concerned by the regulation.

The self-service is integrated on the responsible authorities' website, providing an easy access to all users. It comprises the look and feel of the required branding criteria and includes the ability to attach documentary evidence. Access is granted via unique log in, which direct the users to their case processing overview interface, including cases' history, and the ability to process a resubmission.

A Process layer, **called Case Guide**, specifically developed to fit the legislation and the regulating entities' processes.

The solution enables the case management of the submitted information, using the Case Guide module as a checklist of actions and scripted automatic actions, built within F2. The Case Guide is a core element of the F2 standard platform. Requiring short and fast loops of iterations, the configuration of Case Guide is the key for a 100% supportive design of the solution, executed in record time.

Integrations with the critical required applications, to provide the necessary level of security and communication.

F2 has a full set of open RESTful APIs for integration with external systems like Azure Active Directory for user authentication (or any other directory), with the government mail applications to allow automatic emailing and reminders to be sent out, which allow F2 to receive and push information.

Specifically for OECD-related processed, F2 has been integrated with the **Common Transmission System (CTS)**, that allows government and tax authorities of the OECD member states to communicate information through this common mechanism.

Benefits

The implementation of OECD-related policies with the cBrain F2 Standard platform has proven benefits for both the organization and the users of the system.

Case workers gains. Centralization of the digital workflow in one single place via cBrain's solution eases the workflow, saves time, and provides management overview of progress and status of cases for all authorities and governmental users. By using cBrain's solution, caseworkers can increase the speed of handling requests, it reduces complexity per request, and ensures to keep a good overview about the case progress. Automation of simple tasks (such as

email reminders, case updates) means that case workers can focus on the content of requests, rather than their administration.

Organizational gains. Use of F2 reduces the number of tools required for users to manage the process, providing a single platform for reporting, reviewing, auditing and decisioning, with auditable record of activity.

F2 implementation. The system is robust, based on the standard platform F2 built by cBrain after thousands of hours of development. F2 is a proven cost and time-efficient solution for the implementation of OECD standard. We usually implement a standard in 3-6 months – end to end.