

F2 for Child Support

Functionality

Processes for managing child support online. End-to-end covering all case processing, from self-service to settlement, including managing and booking meetings and updating relevant national registers.

Key Benefits

Citizens can apply fully digitally with all data controlled and stored centrally with full audit trail and log. Case processing is supported and controlled digitally, thereby optimizing process time and costs while minimizing fraud.

Software

One fully integrated software stack with database, self-service module, user and role access control, case management, records management, communication, management reporting, audit trails and integrations to national citizen portal. Each individual process is added as a process template to the software stack, supporting a number of case types.

Project time

Project time per life event: 3-6 months

About F2 and The Solution Gallery

F2 is like a Swiss Army Knife for government digitization. The standard software can support almost any type of organization, and process templates make it easy to reuse best practices and proven process solutions. F2 can be used just for a smaller department and without process configuration, it can be used for a specific process, or it can be implemented for the entire organization and multiple processes. A process template can be copied and reconfigured, and process templates thereby offer fast track and low-risk digitization. Working with many different customers and projects across countries, we have a build experience and a large library of process templates ready for reuse.

If you look to fast track to digitizing based on proven solutions, please have a look into our solution gallery and get inspired. Find a process template and have it re-configured for your specific requirements.

About cBrain

cBrain is listed at Nasdaq-OMX with offices in Europe, the USA, and the United Arab Emirates. In Denmark, which ranks number one in the global UN E-government index, we serve more than 50 government organizations and 2/3 of all Danish ministerial departments run their business on our software. We believe in a society based on democracy with digitization being the enablers for a new generation of strong, transparent, and efficient government institutions. Please see our CSR report and SDG 16 commitment to help to develop strong and accountable institutions.

Contact us



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