

# F2 for Contract Management – part of the Digital Back Office



## Functionality

The solution provides a very effective way to manage cases for Research and Enterprise Development (RED). The RED department at the university works with academics, researchers, students and entrepreneur communities to bid for research and enterprise-related grants and contracts, and to manage contractual negotiations.

The solution provided by cBrain, based on the F2 platform, provides automated email integration, allowing storing of correspondence records and attachments in a single place.

## Key Benefits

The solution offers a congregated process, which permits a faster handling time, and it limits mistakes and prejudice as the process is largely automated and every application follows the same steps. The solution covers all tasks from self-service application forms to case management and filing. Case templates and checklists are configured to manage end-to-end process.

## Software

The project used an agile approach, where an initial prototype was created and then refined based on feedback, meaning that the solution was directly driven by the service users.

Case templates and checklists are configured to manage end-to-end process, containing additional data fields to capture specific research-related information, automatically merging this data into document and communications templates.

### Project time and costs

Total project time from design to go live: 9 months

## About F2 and The Solution Gallery

F2 is like a Swiss Army Knife for government digitization. The standard software can support almost any type of organization, and process templates make it easy to reuse best practices and proven process solutions. F2 can be used just for a smaller department and without process configuration, it can be used for a specific process, or it can be implemented for the entire organization and multiple processes.

A process template can be copied and reconfigured, and process templates thereby offer fast track and low-risk digitization. Working with many different customers and projects across countries, we have a build experience and a large library of process templates ready for reuse.

If you look to fast track to digitizing based on proven solutions, please have a look into our solution gallery and get inspired. Find a process template and have it re-configured for your specific requirements.

## About cBrain

cBrain is listed at Nasdaq-OMX with offices in Europe, the USA, and the United Arab Emirates. In Denmark, which ranks number one in the global UN E-government index, we serve more than 50 government organizations and 2/3 of all Danish ministerial departments run their business on our software.

We believe in a society based on democracy with digitization being the enablers for a new generation of strong, transparent, and efficient government institutions. Please see our CSR report and SDG 16 commitment to help to develop strong and accountable institutions.

## Contact us

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